

HORIZONS CENTRE

CLIENT SERVICES

INTRODUCTION

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The Client Services Policies were created in compliance with provincially regulated standards.

These policies have been established for the benefit of agency employees as a guideline to provide quality client services.

Client Mission Statement:

“To be proud of who we are, to remember how far we have come, to keep our minds on where we are headed, and to laugh along the way.”

Date Approved: February 26, 2008

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