

CLIENT SERVICES

SECTION F

MAJOR LIFE EVENTS

Section F

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Horizons Centre	<p style="text-align: right;">Section F: Major Life Events Client Services</p>
Policy F1:	Client Transition Planning
Policy:	Horizons Centre supports individuals through major life changes.
Guiding Principle:	<p>Horizons Centre recognizes that individuals will encounter major life events. Extra support is often required during these times. Horizons Centre will assist individuals to find specialized supports whenever possible to minimize the stress involved in these situations. This could be anything from adjusting programs to assisting them to find outside resources.</p> <p>Examples of major life events could include: aging, moving, marital status, health, etc.</p>
Cross Reference	<ul style="list-style-type: none"> • C.E.T. Standards
Date Approved	July 8, 2015
Revised Date	April 12, 2018

Horizons Centre	<p style="text-align: right;">Section F: Major Life Events Client Services</p>
Procedure F1:	Client Transition Planning
	<p>Entering Service (from School)</p> <p>Individuals approaching adulthood that are interested in transitioning to Horizons Centre will be provided with an agency brochure, a tour of the facility and information about services that are available. If interested they are referred to Disability Services-Service Coordinator to obtain funding. Application is provided upon request.</p> <p>Retirement</p> <p>Horizons Centre will work in conjunction with the circle of support to adjust hours and schedule to suit the individual’s capabilities, health and wishes for their transition into retirement.</p> <p>Exit from Service</p> <p>See Client Services Policy: Client Exit from Program (B9)</p> <p>Other Life Events</p> <p>Horizons Centre is committed to work in partnership with individuals and their support networks to provide supports tailored to meet individual’s changing needs. These could include, but are not limited to:</p> <ul style="list-style-type: none"> • change in one’s health • new diagnosis • new roommate or living situation • change in long-term staff • emerging behaviour of concern • passing away of a loved one
Date Approved	July 8, 2015
Revised Date	April 5, 2018

Horizons Centre	<p style="text-align: right;">Section F: Major Life Events Client Services</p>
Policy F2:	Client Advance Care Planning
Policy:	Horizons Centre supports a collaborative process for Advance Care Planning.
Guiding Principle:	Horizons Centre recognizes Advance Care Planning as a valued process of collaboration, dialogue, knowledge sharing, and information to help individuals plan for their future health care.
Cross Reference	<ul style="list-style-type: none"> • C.E.T. Standards • Alberta Health Services- Conversations Matter-Advance Care Planning • Goals of Care Designation • Green Sleeve
Date Approved	July 8, 2015
Revised Date	March 9, 2016

Horizons Centre	<p style="text-align: right;">Section F: Major Life Events Client Services</p>
Procedure F2:	Client Advance Care Planning
	<p>When requested, Horizons Centre may be involved in discussions with an Individual and their Circle of Support regarding Advance Care Planning which includes but is not limited to Goals of Care Designations, Powers of Attorney, Substitute Decision Makers.</p> <p>To avoid conflict of interest, Horizons Centre refrains from being directly involved in the determination of naming substitute decision makers and powers of attorney.</p> <p><u>Goals of Care Designation</u></p> <p>Individuals who have a Goals of Care Designation should advise Horizons Centre of such. Individuals may wish to carry their green sleeve containing their Goals of Care Designation with them.</p> <p>In the event of a medical emergency, Horizons Centre staff's role is to perform First Aid as required, with the exception of any written and signed procedure prohibited by a physician.</p>
Date Approved	July 8, 2015
Revised Date	March 9, 2016

